

**Instructions for Ordering Living With ME/CFS Tests**

1. Go to **LWMECFS.mymedlab.com**

2. Select the test (or tests) needed and add them to the cart.

3. Select Check out

4. Select Create Account

5. Enter your information and select the create account button

6. Enter your payment information and process

Your test kit will be shipped to the address listed in your account. Your kit should arrive in 3-5 business days.

If you do not receive your kit by 6 business days please notify us at**kitdelay@mymedlab.com**

When you receive the kit read and follow the instructions carefully to ensure the most accurate results.

For collection assistance, call the toll free number provided in the kit.

Most tests once they are received at the Lab take from 16 - 21 days for the testing to be completed.

The instructions above are for those that order only at home collection kits. If you order any of our blood tests that require you to go to the lab for a blood draw then also do the following.

7. Print your DLO (digital lab order) you will find this in your personal health record under the **My Orders**tab

8. Select the Locations tab and enter your zip code to find the nearest lab for your blood draw (You can schedule an appointment for blood draws via Questdiagnostics.com under the For Patients tab)

9. Take your DLO to the lab with you (There are no additional fees at the lab)

If you need help please send an email to [customerservice@mymedlab.com](mailto:customerservice@mymedlab.com)- we will be happy to assist you!